

# MICHAEL NICHOLSON

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## EXPERIENCE

### Cloud Solutions Engineer

Divio (Cloud Management Solutions)

2021-08 - Current Stockholm, Sweden

- Python / Django development

### Senior Consultant

SopraSteria (Consultancy Company, ServiceNow)

2021-03 - Current Stockholm, Sweden

Telia Finance 2021-03 - 2021-06

- Analysis of issues and new requirements
- ServiceNow solution design, build and test
- JavaScript scripting

### Senior Software Engineer, Contract

Telenor AB (Telecommunications provider. B/OSS)

2017-04 - 2021-02 Stockholm, Sweden

- Analysis of issues and new requirements
- Solution design, build and test
- Migration of consumer customers within large transformation project from legacy DB using Python
- Proof of concept for migration of monolithic system to Python/Django-based service architecture

### Owner

Wine Brothers & Co HB (Wine importer)

2015-06 - 2018-07 Stockholm, Sweden

- Liaise with producers & import wines from around the world (NZ, France, Spain, and internally within Sweden)
- Budget & financial responsibility
- Sales support for existing & future customers, including Systembolaget (Swedish alcohol monopoly)

### Business Analyst & Manager

TeliaSonera AB (Mobile telephony & data)

2012-06 - 2016-02 Stockholm, Sweden

Head of Business Analysis 2014-06 - 2016-02

- Build Business Analysis unit into centre of excellence
- Recruitment: Business Analysts, Information Architect, Business Architect
- Drive quality work for requirements & processes
- Personnel responsibility

## TOOLSET

### SKILLS

Business Analysis

Risk

Requirements

Process

Leadership

Architecture

Problem solving

Agile

Critical thinking

DDD

Transformation

## DOMAIN

Telecom

B/OSS

Pensions

Finance

## TECHNOLOGIES

Python

Django

Git

RDBMS

Linux

Docker

Scripting

Oracle

SQL

### Manager - Analysis & Delivery 2013-01 - 2014-05

- Merge 2 teams - Business Analysis & Delivery Managers
- 20+ people, 4 locations, 3 countries
- Define & promote the BA & DM roles
- Investigate & pilot new requirements tool
- Personnel responsibility: Training, coaching, development, salary review & performance management
- Steering committees & project ownership

### Business Analyst 2012-06 - 2016-12

- Analyse & manage requirements & processes
- Drive small assignments from concept to completion

### Billing Specialist

[ComHem AB](#) (Triple play operator)

 2009-11 - 2012-06  Stockholm, Sweden

- PM for upgrade of IRB rating engine with redesign of provisioning flow from billing system
- Streamline rating & billing processes
- Support & solve billing system issues
- Manage mediation, rating & revenue assurance systems
- Central point of contact for technical specialists, business, finance and IT department

### Parental leave

 2008-10 - 2009-10  Stockholm, Sweden

### Senior Software Engineer, Contract

[Telenor AB](#) (Telecommunications provider. B/OSS)

 2007-03 - 2008-09  Karlskrona, Sweden & Remote

- Analysis, design and build of B/OSS solutions for both B2B and B2C.

### Senior Software Engineer, Contract, 50%

[Tele2 AB](#) (Quadruple play provider)

 2006-04 - 2007-02  Stockholm, Sweden & Remote

- Technical support, information and advice on new campaigns for marketing

### Senior Analyst, Contract

[AXA](#) (Financial services)

 2005-03 - 2006-12  Melbourne, Australia

- Business analysis & technical project management
- Design of new core pension asset management engine
- Set up QA & training program
- Moved to 50% remote on return to Sweden, Apr 2006

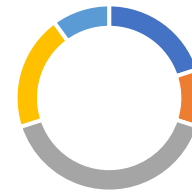
### Senior Software Engineer, Contract

[Vodafone AB](#) (Telecommunications provider. B/OSS)

 2002-04 - 2005-04  Karlskrona, Sweden

- Design & build of audit system for use in major transformation / migration project
- Technical project lead

## FREE TIME



- Reading
- Writing
- Family
- Hobby projects
- Training

## RECENT CONFERENCES

[DjangoCon EU 2021](#)

Online

[DjangoCon EU 2020](#)

Porto, Portugal

[PyCon Sweden 2019](#)

Stockholm, Sweden

## COURSES

[Docker Mastery](#)

Udemy

[Machine Learning](#)

Stanford University

[WSET Level 2](#)

Wine & Spirit Education Trust

[ITIL Foundation](#)

APMG International

[Essentials of Management](#)

TeliaSonera

[Agile Requirement Practices](#)

Learning Tree

[Requirements Management](#)

Learning Tree

[PPS \(Project Management\)](#)

Tieto

[PRINCE2 Practitioner](#)

Datrix Training

### Sabbatical - Global backpacker

📅 2001-06 - 2002-04 🌐 Worldwide

### Senior Software Engineer, Contract

Europolitan AB (Telecommunications provider. B/OSS)

📅 1999-09 - 2001-06 🌐 Karlskrona, Sweden

- Tech lead
- Implement telematic functionality - first in Sweden
- Expansion of prepaid services

### Software Engineer, Contract

Netcom AB (Mobile Telecommunications provider)

📅 1997-11 - 1999-08 🌐 Oslo, Norway

- Support of B/OSS systems
- Support manager

### Senior Analyst

IBS (Public Services) Ltd. (Software house)

📅 1996-11 - 1997-11 🌐 Manchester, UK

- Installation and maintenance of customer systems
- Customer training
- Pre-sales support

### Analyst

MDIS (Software house)

📅 1995-01 - 1996-11 🌐 Bristol, UK

- Design & build of data archiving system
- Development of flexible pension calculation engine
- Customer training

### Analyst

Barclays Bank (Global banking & financial services)

📅 1993-09 - 1994-12 🌐 Douglas, Isle of Man & Liverpool, UK

- Design & build new branch reporting system
- Establish & fulfil administrative requirements for new offshore banking centre on the Isle of Man

## EDUCATION

PGCE, Information Technology, 1993

University of Liverpool

BSc (Hon) Mathematics, 1992

University of Sheffield

## LANGUAGES

English - Native

Swedish - Fluent